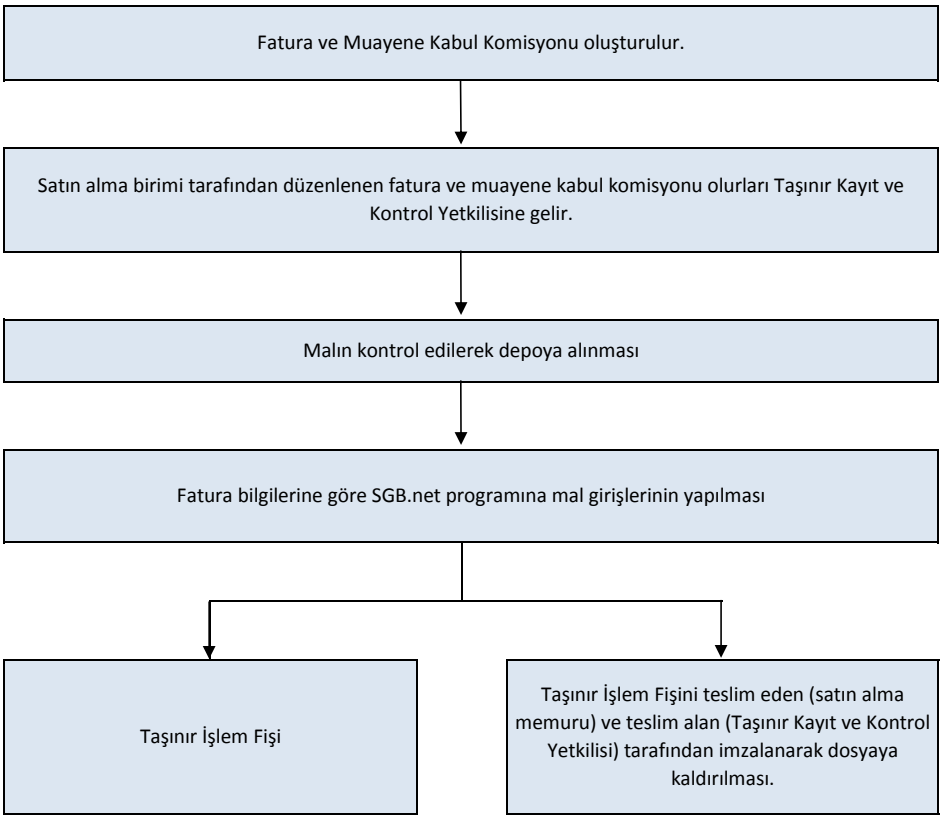MAL TESLİM ALMA İŞ AKIŞI